

Patient Advice and Liaison Service (PALS)



We will help you to sort out any problems you have about your healthcare



We can give you information on healthcare services

Are you worried about your healthcare?



We will listen to your worries and advise you

We can act on your behalf by sharing your worries with healthcare staff or managers



Are you happy with your healthcare?

We can share your compliments with the staff



**Come and see us in our office in Zone B,
location B4**

We are open between 8am and 4pm

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday



We are closed on Saturdays, Sundays and
Bank Holidays



Telephone us on:

01535 294 019

You can leave a message if we are closed



Write a letter to PALS

Patient Advice and Liaison Service
Airedale General Hospital
FREEPOST NAT14931
Steeton
Keighley
BD20 6BR



Email

pals.office@anhst.nhs.uk