

## Advice for Patients attending Radiology Appointments at Keighley Health Centre during Covid-19 (Coronavirus)

During the Covid-19 pandemic we are performing a number of our scans at sites other than Airedale to allow us to maintain social distancing.

### What does this mean for my Radiology appointment?

You will need to attend your appointment **alone** where possible. You may bring **one** other person to support you if:

- You have a disability or communication requirement
- You are accompanying a child – **one** parent/ guardian only

**Before attending your appointment**, please answer the following questions:

	Do you have <b>new</b> symptoms of a cough?
	Do you have a high fever or a temperature?
	Do you have a change or loss of taste or smell?
	Do you have <b>new</b> symptoms of shortness of breath?
	Have you been in contact with anyone who has either a cough or fever in the 14 days prior to your appointment?
	Have you been in contact with anyone confirmed to be Coronavirus positive?
	Please let us know if you have any mobility issues that we may not be aware of as it may be necessary to change your appointment.

If you have answered 'YES' to any of the above, please **DO NOT** attend the department. Instead, telephone the number on your appointment letter as soon as possible to discuss rebooking. **Please refer to 111 or the Government website for further advice if needed.**

We understand that many of our patients may be shielding at this time. We have tried to make sure you are at as low a risk as possible. If you fall into this category and are still concerned about attending, please let us know as soon as possible.

## Advice for Patients attending Radiology Appointments at Keighley Health Centre during Covid-19 (Coronavirus)

### Attending your appointment

	<p>Parking is available at Keighley Health Centre. Consider all other forms of transport before using public transport and check with local transport operators about timetables.</p>
	<p>Do not arrive early for your appointment. <b>Please wait in your car until your appointment slot and ring 01535 295701 on your arrival in the carpark</b> (if you don't have a mobile phone or are arriving on foot please come into the Health Centre through the front door and we will direct you into a quiet area to wait). Please leave the department as soon as your appointment is finished.</p>
	<p>Please ensure that you maintain social distancing (2 metres from any other person) except during your Radiology examination.</p>
	<p>Reception staff will ask you to use the hand sanitiser and will provide you with a surgical mask. If you are wearing your own mask you will be asked to replace it with the surgical mask while you are at the Health Centre.</p>
	<p>Please keep the mask on for the duration of your time in the Health Centre and avoid touching your face or adjusting the mask once you've put it on.</p>
	<p>All staff wear personal protective equipment when in close contact with you. When your appointment is finished, your health professional will advise you what to do next.</p>
	<p>You should then follow the instruction given to leave the department. Please do not visit any other part of the health centre. You should dispose of your mask in the bin by the department exit.</p>

**If you have any questions or would like further advice, please contact the department on your appointment letter.**

If you are deaf or have a hearing or speech impairment, the Text Relay Service can be used to contact us. Dial 18001 followed by the contact number on your letter.

If you require this leaflet in other languages or formats please telephone the Patient Advice and Liaison Service (PALS) on 01535 294019