

Information for Patients – Plain Film X-ray requests

Due to covid restrictions we are no longer able to offer a “walk-in” service for x-ray examinations.

Your GP will send the request to the radiology department electronically.

On receipt of this request, it will be checked by a radiographer.

- Once checked, **our appointments team will contact you by telephone.**
- If they are unable to contact you they will send you an appointment by post.

If you need to enquire about your referral please wait 24 hours, or until the next working day, to allow time for the request to be checked.

You can then contact us on 01535 293601/3662/3604/3612

Please note that phone lines are very busy and staff endeavour to answer calls as soon as possible.

If your doctor has told you that the examination is urgent, please contact the department if you have not heard from us within 48 hours.

Please note that the trust is still following social distancing guidance. Please also wear a face mask if possible.