

## Visiting our wards and departments

Thank you for choosing Airedale for your donation; it means a lot to our patients, staff and community. We are extremely grateful.

If you are visiting our hospital to make your donation in person, please help us by being aware of the following:

Please contact the Trust's Communications team on 01535 294541 or 294542, or by emailing [communications@anhst.nhs.uk](mailto:communications@anhst.nhs.uk) to let us know you are planning to visit.

Where possible, please let us know well in advance so that we can plan in your visit around the needs of the patients, and around staff workloads. This is especially important at Christmas, as it is a particularly busy time for donations and visits.

Where possible, it is helpful for us if you visit Monday to Friday. Patient mealtimes are generally between 11am and 1pm, and 5 to 7pm, so these times should be avoided.

We need to maintain good infection control standards which means that you will be asked to use the alcohol gel on entering and leaving a ward. There may be areas within the ward or department where you will not be able to visit because of infection – the ward representative will advise you on the day about this.

**Please do not visit the hospital if you are unwell. If you have had any sort of sickness bug, please make sure you are at least 48 hours clear of symptoms.**

We or the ward/department are happy to take photographs to send on to you, providing we have obtained consent from the patient (or their family, if they are under 18) and the staff, and we have signed consent forms to support this.

We can help with publicity by sharing photos on our social media and sending out a press release to the local papers. If you would like us to do this, please let us know.

All toys need to have a CE mark.

Alcohol cannot be given/donated as gifts.

We get a lot of donations for our children's ward and departments, which are always very welcome. However, would you consider donating to our elderly care wards? Older people can have long stays in hospital and some may have few or no visitors if they have no family living locally. Suggested gifts are: toiletries, jigsaws, colouring books (and pencils/crayons), books, magazines and board games.

Thank you. We look forward to meeting you.

Communications team  
Airedale NHS Foundation Trust